

KYOVA Metropolitan Planning Organization cuts TIP processing time from weeks to hours

Challenge

KYOVA Metropolitan Planning Organization was using spreadsheets, phone calls and emails to manage their TIP process. To further complicate things, their MPO covers three different states - Kentucky, Ohio, and West Virginia - meaning they had to coordinate with three state DOTs, who each had their own documents and processes.

This method for managing their TIP was time consuming, prone to human errors, and limited the amount of collaboration that could take place since data was not easily accessible.

They also needed to move quickly - the next TIP adoption was less than a year away.

Solution

KYOVA set out to find a software solution that would solve their challenges and be able to meet their time constraints. As part of their evaluation process, KYOVA contacted clients from each prospective vendor to ensure they were satisfied with the product and customer service. From this process, KYOVA eliminated the other firms and agreed that EcoInteractive was the right partner to solve this challenge. Other key criteria involved in determining the appropriate solution including finding a solution that would:

- Free up staff time
- Standardize data and reduce errors
- Organize their workflow
- Facilitate better communication with sponsors and the public
- Prepare required reports quickly
- Keep track of historical records and changes over time

The goal was to have the system live in time to support their 2024-2027 adoption in the summer of 2023. Starting the project in September, KYOVA was live by February 2023 with plenty of time to spare before the targeted adoption. The solution was able to meet all of their criteria, speeding up the TIP adoption process while reducing errors and improving collaboration.

Results

- ✓ Significant time savings - processing time went from weeks to hours
- ✓ Reducing in data entry errors and easier to find duplicate records.
- ✓ Better collaboration between planning partners with a format that is concise and accessible.

Get your day back with ProjectTracker



50% less duplicate data entry

Users spend half as much time on duplicate data entry, data reconciliation and error resolution.



65% less time creating reports

Significant time savings running required reports (such as the TIP or LRTP) as well as ad-hoc reports.



90% less time on public inquiries

Spend 1/10th the time you used to responding to public inquiries.

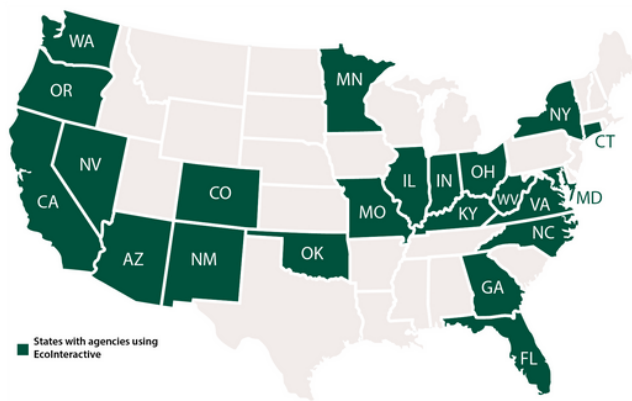


30% less time on financial constraints

Less than a third as much time spent ensuring financial constraints are met.

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